GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA

UNSTARRED QUESTION NO:5934
ANSWERED ON:04.05.2005
CGHS BENEFICIARIES
Kharventhan Shri Salarapatty Kuppusamy;Narhire Smt. Kalpana Ramesh

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) a total number of CGHS beneficiaries in the country, number of CGHS dispensaries, State-wise and the type of beneficiaries;

(b) the rate of subscription being charged from those beneficiaries;

(c) whether the Government is aware that there has been large scale complaints regarding basic services, long waiting periods, inadequate supply of medicines, shortage of staff and poor sanitary conditions in many of the CGHS dispensaries in the country;

(d) if so, the steps taken by the Government to improve the same;

(e) the details of the medical facilities provided in CGHS dispensaries;

(f) the names of the approved Private Hospitals/Diagnostics Centres as on March 15, 2005 with their addresses and telephone numbers; and

(g) the specific facilities/services which are not subscribed from CGHS budget?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH & FAMILY WELFARE (SMT. PANABAKA LAKSHMI)

(a): The city-wise number of CGHS beneficiaries along with CGHS dispensaries in the country is Annexed.

The following persons are eligible for CGHS facilities:

1) Central Govt. employees residing in CGHS covered cities.
2) Judges of Supreme Court of India and judges of High Court of Delhi including employees residing in CGHS areas.
3) Retired Judges of Supreme Court of India and retired Judges of all High Courts of India.
4) Freedom Fighters.
5) Members and Ex-Members of Parliament.
6) Central govt. pensioners.
7) Employees of a few semi-Govt./autonomous bodies (up dispensary level only).
8) Accredited Journalists.
9) Ex-Governors and Ex-Vice Presidents of India.

(b): The rates of monthly CGHS contribution based on is as under:-

Basic Pay plus Dearness	Monthly CGHS Pay OR Basic Pension contribnution plus Dearness Pension.
1. Upto Rs.3,000/-	Rs.15/-
2. Rs.3001 to 6,000	Rs.40/-
3. Rs.6,001 to 10,000/-	Rs.70/-
4. Rs.10,001 to 15,000/-	Rs.100/-

5. Rs.15,001/- and above Rs.150/-

(c) & (d): As the CGHS provides services to over 45 lakh beneficiaries, complaints are occasionally received in CGHS Dte. Regarding delay in reimbursement of medical claims, medicine supply, delayed supply of medicines from local chemists, etc. These complaints are regularly monitored at dispensary- level, zonal level, city-level and Headquarters level. There is an inbuilt mechanism to improve the functioning of CGHS dispensaries by way of inspection, supervision and guidance by the Senior officers of CGHS. Necessary instructions are also issued from time to time to improve the punctuality/behaviour of staff and for adequate supply of medicines.

(e): The following facilities are provided to the CGHS beneficiaries through the CGHS dispensaries, CGHS polyclinics and CGHS recognised private hospitals/diagnostic centers:-

1. Out patient care facilities in all systems (Allopathic, Ayurvedic, Homeo, Unani,Siddha, etc.)

2. Emergency services under Allopathic system.

3. Free supply of drugs prescribed by the Govt. doctor.

4. Lab. and Radiological investigations.

5. Domiciliary visits to seriously ill patients. All the medical Officers are under an obligation to visit the patients who are unable to attend the dispensary.

The visits are to be entered in a register kept at the dispensary.

6. Specialists` consultation both at the dispensary and hospital level.

7 Family Welfare Services.

8. Treatment in specialized hospitals under Govt. and in CGHS recognised private recognised hospitals.

(f): The list of private hospitals/diagnostic centers recognised under CGHS in various cities along with their addresses/telephone numbers is being compiled and will be laid on the Table of the House.

(g): Since rules are framed only for the facilities/services that are available under the CGHS, whether facilities/services that are not stated under the rules are generally not admissible to the CGHS beneficiaries.

ANNEXURE

EXISTING DISPENSARIES SYSTEM-WISE (AS ON 31.03.2004)

S.No.	Name of city	Date of Starting	Allo.	Ayur.	Homeo.	Unani	Siddha	Yoga	Total
1.	Ahmedabad	Apr. 1979	5	1	1				7
2.	Allahabad	Mar. 1969	7	1	1				9
3.	Bangalore	Feb. 1976	10	2	1	1			14
4.	Bhopal	Feb.2002	1						1

5. Bhubaneshwar	Aug. 1988	2							2
6. Chandigarh	Feb. 2002	1							1
7 Chennai	Mar. 1975	14	1	1		1			17
8. Dehradun	Feb. 2004	1							1
9. Delhi	Jul. 1954	87	13	13	5	2	4		124
10. Guwahati	Apr. 1995	3	1	1					5
11. Hyderabad	Feb. 1976	14	2	2	2				20
12. Jabalpur	Oct. 1991	3							3
13. Jaipur	Jul. 1978	5	1	1					7
14. Kanpur	Jul. 1972	9	1	2					12
15. Kolkata	Aug. 1972	17	1	2	1				21
16. Lucknow	Mar. 1979	6	1	1	1				9
17. Meerut	Jul. 1971	6	1	1					8
18. Mumbai	Nov. 1963	28	2	4					34
19. Nagpur	Oct. 1973	10	2	1					13
20. Patna	Nov. 1976	5	1	1					7
21. Pune	July. 1978	7	1	2					10
22. Ranchi	Oct. 1992	2							2
23. Shillong	Feb. 2002	1							1
24. Trivandrum	Apr. 1995	3	1	1					5
Total 247		247	33	36	10	3	4		333

S.No.	Name of city	Date of Starting	Poly Clinics	CGHS Labs	Dental Units	No. of Cards	No. of Beneficiaries
1	2	3	11	12	13	14	15
1.	Ahmedabad	Apr. 1979	1	1		6672	23524
2.	Allahabad	Mar. 1969	1	1	1	17794	83665
3.	Bangalore	Feb. 1976	1	2	1	61409	236440
4.	Bhopal	Feb.2002				2627	9709
5.	Bhubaneshwar	Aug. 1988				2147	10076
6.	Chandigarh	Feb. 2002				7762	34364
7	Chennai	Mar. 1975	2	2	1	48156	169523
8.	Dehradun	Feb. 2004					
9.	Delhi	Jul. 1954	4	31	3	472264	2052384
10.	Guwahati	Apr. 1995				9243	39375
11.	Hyderabad	Feb. 1976	2	2	1	90262	396826
12.	Jabalpur	Oct. 1991		1		19534	89287
13.	Jaipur	Jul. 1978	1	2	1	24504	112356
14.	Kanpur	Jul. 1972	1	3	1	27439	141619
15.	Kolkata	Aug. 1972	1	4		58152	185936
16.	Lucknow	Mar. 1979	1	2	1	20982	112348
17.	Meerut	Jul. 1971		1	1	13626	67046
18.	Mumbai	Nov. 1963	2	7	2	91379	349166
19.	Nagpur	Oct. 1973	1	1	1	21274	82031
20.	Patna	Nov. 1976	1	3	1	13679	75058
21.	Pune	July. 1978	1	2	1	46631	249502
22.	Ranchi	Oct. 1992				2789	11170
23.	Shillong	Feb. 2002				1771	6872
24.	Trivandrum	Apr. 1995				6155	20517
Total	247		19	65	17	1066251	4558794